## **EVALUATING A FEEDBACK CONVERSATION**

Maximize the effectiveness of your feedback by taking a few minutes to evaluate how your meeting went. The following process ensures your employee feels heard, increases clarity for what was covered, and finesses your skill of leading these important conversations. Reflect on each line below and consider what you did well and where you might improve. Use the notes section for reminders and action items regarding your employee's performance (or your own).

FEEDBACK COMPONENT	COMPLETE	FOLLOW-UP NOTES
I prepared properly: selected the right meeting spot, minimized distractions, and set a positive tone.		
I ensured confidentiality for what we discussed.		
We agreed on what the employee is accountable for.		
I expressed the positive impact this employee has on the team and overall organization.		
We identified specific behaviors for this employee to improve.		
We mutually agreed on next steps for improvement regarding behavior, performance, or attitude.		
We discussed this employee's personal and professional goals.		
I demonstrated active listening and expressed curiosity.		
I validated and showed understanding.		
If I did not understand something, I asked questions rather than making assumptions.		
I solicited their feedback on my performance as a leader.		
I expressed my appreciation for their commitment going forward.		
We set clear expectations for what should happen before our next meeting.		
We scheduled a follow-up meeting to ensure open lines of communication.		